

Jamie Hylands

Available for contract · Outside IR35 · Remote with occasional travel

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portfolio.jamiehylands.com

Profile Senior UX Designer and Researcher with 15 years delivering research-led design across financial services, government, energy and enterprise. Specialises in discovery, user research, stakeholder alignment and concept validation. Comfortable leading UX on complex, regulated programmes and embedding in cross-functional agile teams.

Core skills User Research · Usability Testing · Journey Mapping · Stakeholder Management · Interaction Design · Prototyping · Design Systems · Accessibility · Service Design · Figma · Software Development

Experience **Design Consultant — Manaseven (2013–present)**
Founder of a product design studio delivering research-led UX, product strategy and innovation across startups and enterprise.

UX Design Director — Blonde (2014)
Head of UX. Delivered board-level strategic planning, research-led design and client pitching.

UX Producer — Whitespace (2011–2013)
Award-winning agency delivering user-centred design across responsive web, mobile and social platforms.

Previous credits HMRC · Scottish Government · Royal Bank of Scotland · Coutts · Sainsbury's Bank · FNZ · Moodys · NHS Scotland · BASF · Petrofac · Philips · Merck Animal Health · Transport Scotland